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Library, Information and Technology Services
Newsletter

Library, Information and Technology Services

Fall 2008

Library, Information and Technology Services Newsletter: Fall 2008

Mary Jo Orzech

The College at Brockport, morzech@brockport.edu

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LITS

@Brockport Fall

Library, Information and Technology Services Newsletter

Welcome Back!

NEWSBYTES

- Brockport designs new web page
- Dailey Hall Computer labs move
- ANGEL upgraded to version 7.3
- New E-mail, better service
- Educational Technology Center (ETC) in Drake Library
- Project Muse



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HARVEST

The beginning of the academic year is an exciting time for all of us at the College. It is a time for renewal and new beginnings; there are new people to meet, a fresh slate of courses, new projects to tackle, and a welcome return to our academic year routines.

We in Library, Information and Technology Services share in the excitement of the new academic year. This is also the time of year when we begin to see the results of our planning and work over the previous months. You could think of this as our "harvest" season. This was especially true this year, when we completed several major projects just before the new semester, just in time for you to use in the new semester. This newsletter contains a number of articles about our new software, services, projects, and facilities. I would like to call your attention to a few of these here:

- Dailey Hall staff move to Drake Memorial Library
- New College email and calendaring system implemented
- College network upgraded to 10 GB
- New version of ANGEL implemented
- New College Web design unveiled
- New version of Aleph library management software implemented
- New Library Web site design unveiled
- Institutional Research merged with ITS
- DARS degree audit system upgraded
- Four new computer classrooms opened in Drake Memorial Library
- The New Educational Technology Center in Drake Memorial Library

All of these things happened between July 30 and August 24, along with other important but less heralded work. We did not really intend

By Frank Wojcik



for all of this to happen within a four week span, but that is how things played out. We had a short, intense "harvest."

We expect this to be an exciting and productive year. We are eager to have you use and enjoy our new services and facilities. We look forward to seeing the creative and unanticipated ways you will use Library, Information, and Technology Services to teach, learn, and grow.

We look forward to receiving your feedback. What is working well, and what needs more work to be useful? What should we be planning for next year?

Please let us know what you think about this newsletter, about our projects, and about our service. Feel free to contact any ITS staff member (including me) or the Help Desk with your comments. We are all waiting to hear from you.

Best regards,

Frank Wojcik
Dean for Information Resources
fwojcik@brockport.edu

Technology Support Services Update

Reducing paper waste at Dailey Hall

Last year in Dailey Hall there were over 450,000 print jobs and close to 2,000,000 (yes that is two million) pages printed on the laser printers in the lab. Each of these print jobs contained a cover page with the student's id, and computer number. These pages were needed so the student lab assistants could put the printout in the correct mail slot. These cover pages almost always went straight into the recycling bin. That means we had 450,000+ pages that were not needed by the person who printed them. We have also increased the number of printers on the first floor and located them throughout the lab. Students now pick up their printouts at a printer near the computer they are using. The "Print Station" that had long been a staple for Dailey has been eliminated. So far the changes have been well received.

This change will eliminate hundreds of thousands of pages of paper waste each year. It is a good first step in reducing paper usage, but we still have a long way to go. Last year in ITS labs alone there were over 4.5 million pages of paper printed.



Dailey Computer Labs move to Drake Lower Level!

The classroom labs that were in Dailey are now in the lower level of the Drake Library, located in rooms 30, 44 and 44a. These new labs have some unique improvements in them, including DVD/VCR's, sound systems, control systems, as well as a new printer.

Whether you have a class or just need to get some work done, these new labs are a great addition to Drake.

Ask Ellsworth!

The College at Brockport's "Ask Ellsworth" system answers frequently asked questions. Please note that your individual situation or the posing of the question may result in different answers.

At present, the following offices are participating in Ask Ellsworth:

- | | |
|-----------------------------------|---|
| • Academic Advisement | • Information Technology Services |
| • Admissions - Undergraduate | • Leadership & Community Development |
| • Athletics | • Recreational Services |
| • Campus Life | • Registration and Records |
| • Career Services | • Residential Life / Learning Communities |
| • Counseling Center | • Scholarship Office |
| • Educational Opportunity Program | • Student Accounts |
| • Financial Aid | • Student Retention |
| • Health Center | • University Police |



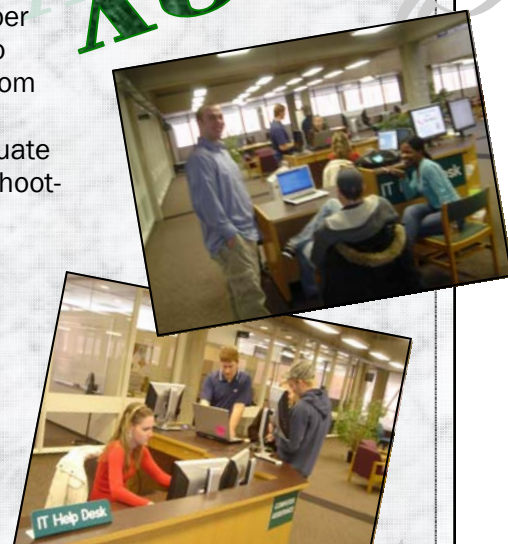
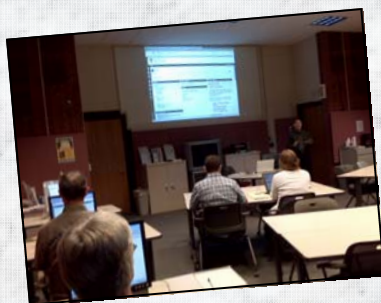
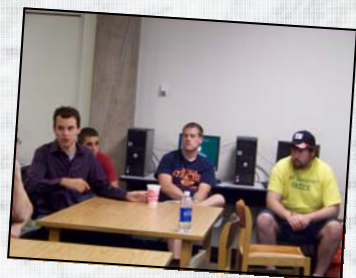
The Ask Ellsworth link can be found in the upper right hand section of the College's main web page, www.brockport.edu or by going to <http://brockport.edu/ask/>

Help Us Help You

By Matthew Byrnes

Currently, the hot-topic in the Helpdesk department is the new Bomgar program. This program enables a helpdesk employee to connect to a client's machine to see the customer's screen and allow mouse control if needed. In the first month over two hundred customers were helped with this product. This number continues to grow as we help solve problems that would have been difficult to solve using just the phone. So far there have been forty positive comments from customers about Bomgar.

Mac training is about to begin for several Help desk employees. Graduate student Tyler Swanger will be training employees on using Macs and troubleshooting them.



Help Desk Hours:
 8-mid M-Th
 8-5pm Fri
 1-5pm Sat
 1-mid Sunday

New Library Online Search Box

Logan Rath, the new library webmaster, helped Drake develop a "quick search box" for finding materials. This box will also be available in ANGEL as one of the resources students can use.

Each tab can be used to select one of four major "finding" functions for the library. (In the image below the WorldCat tab was selected for the screen capture.)

"Articles" searches by keyword in Academic Search Premier, a very good database for starting research at any level.

"Books" searches by title keyword in the library catalog.

"Journals" searches for the title of a journal anywhere in our holdings, **BOTH print and electronic**. (This is a new feature.)

"WorldCat" searches WorldCat.org in the search box. You can limit your searches to include libraries closest to your home or zip code. For the familiar FirstSearch version of WorldCat (the one we subscribe to) with direct links to the Brockport catalog, click on the link just below the Search button.

Articles
Books
Journals
WorldCat

Search for books anywhere with WorldCat.org:

Or use the *FirstSearch* version of [WorldCat](#).

Welcome to the New ~Educational Technology Center~

By Brandon St. John

Library, Information and Technology Services is pleased to announce the opening of the Educational Technology Center (ETC). The ETC is a state-of-the-art laboratory where faculty, staff and students have access to the technological tools, instruction, and support for enhancing the learning experience. You will find the ETC on the ground floor of Drake Memorial Library, located near the newly built computer classrooms and staff offices.

Upcoming Events:

<u>Event</u>	<u>Date</u>	<u>Time</u>
<i>Web 2.0 Essentials Part I</i>	W:10.22.08	10:45-11:45am
<i>Web 2.0 Essentials Part I (repeat)</i>	R:10.23.08	1:15-2:15pm
<i>iWeb on Mac</i>	M:10.27.08	10:45-11:45am
<i>iWeb on Mac (repeat)</i>	T:10.28.08	1:15-2:15pm
<i>Web 2.0 Essentials Part II</i>	T:11.04.08	10-11am
<i>Web 2.0 Essentials Part II (repeat)</i>	W:11.05.08	1:15-2:15pm
<i>iMovie & iDVD Basics</i>	T:11.11.08	11:45am-12:45pm
<i>iMovie & iDVD Basics (repeat)</i>	W:11.12.08	1:15-2:15pm
<i>iTunesU & You</i>	W:11.19.08	10:45-11:45am
<i>iTunesU & You (repeat)</i>	R:11.20.08	1:15-2:15pm
<i>SoftChalk Lesson Builder</i>	M:12.01.08	9:30-10:30am
<i>SoftChalk Lesson Builder (repeat)</i>	T:12.02.08	10-11am

Event details, workshop descriptions, and future offerings can be found by visiting our website at <http://www.brockport.edu/its/etc>. Registration for workshops is appreciated as space is limited.

Offerings:

Walk-in Support: The ETC provides expanded walk-in support for faculty, staff and students to address their educational technology needs. Modeled after the on-demand ANGEL training hours currently provided in CELT, professional staff will be available throughout the day to work with users.

Development Lab: The Development Lab contains the latest in workstations and technology equipment to support enhancement of the learning experience through the creation of audio, video, graphics, and web-based content. These facilities are available for faculty, staff, and students and augment the resources currently available in the Learning Commons on the first floor of the library.

Workshop and Seminar Series: The ETC will offer a wide variety of training workshops that focus on the use of learning systems and educational technology. Additionally, the ETC will work to develop seminars and bring guest speakers on campus to discuss and explore the impact of technology on education.

Consulting for Projects: Professional staff will be available to provide guidance to faculty, staff, and students considering projects that utilize educational technology.

Technology User Groups: The ETC will serve as a home for technology user groups including the soon to be launched Mac User's Group (MUG).

Hours:

During the initial launch of the ETC, the facility is open with hours identical to the ITS Help Desk. The hours for the fall 2008 semester are:

- Monday – Thursday: 8a.m. – Midnight
- Friday: 8– 5p.m.
- Saturday: 1p.m.– 5p.m.
- Sunday: 12:30pm —Midnight

For more information please contact the ETC Coordinator Brandon St. John at bstjohn@brockport.edu

The ETC Building Process



Meet the 2008 IT Student Employees



Our student employees provide valuable Information Technology support to the campus. They are a key part of our support team and provide frontline support in many areas.

Among the IT positions they currently staff are the ITS Help Desk, Computer Lab support, Desktop Support, Web Technical Assistant, and Systems Support.

There are a total of 29 A-Team members at SUNY Brockport.

Top Row: M.Nikolov, K.Whitlock, K.Ray, A.Mitchell, F.Schoeneman, N.Ross, K.Glisson, D.Hoenk **2nd Row:** J.Richwalder, T.Swanger, W.Jones **3rd Row:** M.Byrnes, J.Tyson, E.Sanford, M.Georgiev, S.McCormick, J.Wright **4th Row:** A.Kowalczyk, B.Tangaramanuj, T.Suffredini, E.Hayes, A.Nesbitt, L. Nguyen, M.Ostertag

Matthew Byrnes

Junior
Rochester, NY
Major: Computer Science: Information Systems
After Brockport: I hope to work in IT with a Rochester Company as a Database Administrator

Martin Georgiev

Sophomore
Blagoevgrad, Bulgaria
Major: Computer Science
Second Major: Mathematics
After Brockport: I hope I get a job at Google

Kevin C. Glisson

Sophomore
Fayetteville, NY
Major: Computer Science Information Systems track After Brockport: working for myself, either starting a new business or consulting

Evan Hayes

Junior
Cassadaga, NY
Major: Computer Science
After Brockport: I would like to be working some sort of IT job in WNY

Wes Jones

Senior
Holley, NY
Major: Information Systems track in Computer Science
Secondary Major: Mathematics

After Brockport: Computer Support Technician; back up plan: Math Teacher; maybe even an interpreter!

Amanda Kowalczyk

Super Senior
Oakfield, NY
Major: Studio Art
Minor: Art History and Business Administration
After Brockport: After Brockport, I see myself working for a museum or an art gallery, continuing with my art, and possibly opening my own gallery or studio. If that idea fails, then maybe working at a box factory so I can start construction on my cardboard box castle.

Abby Nesbitt

Sophomore
Lyndonville, NY
Major: International Studies
Minor: Business Administration
After Brockport: I want to be involved in international travel, but I'm not sure yet where that will lead me.

Mark Ostertag

Junior
Batavia, NY
Major: Business Finance/Computer Networking
After Brockport: I am going to be entering the computer field after I graduate from Brockport. What area depends on what opportunities are available and which I have decided I am most interested in. I am currently

most interested in Network Administration.

Natalie Pilakouta

Junior
Nicosia, Cyprus
Major: Environmental Science
Secondary Major: Earth Sciences
After Brockport: My dream is to travel around the world doing environmental research and working with endangered species.

Kevin Ray

Senior
Gates/Rochester, NY
Major: Computer Information Systems
Secondary Major: Pre-Med
After Brockport: Physician

Nicholas Ross

Sophomore
Fulton, NY
Major: English / Education
After Brockport: Traveling

Samantha Raymond

Brockport, NY

Jonathan Richwalder

Junior
Wolcott, NY
Major: Computer Science
Minor: Mathematics

Earl Sanford

Senior
Campbell, NY
Major: Environmental Science
After Brockport: Plant Ecologist



Frank Schoeneman

Sophomore
Spencerport, NY
Major: Mathematics
Secondary Major: Computer Science
After Brockport: Undecided - Beginning a Career or Graduate School.

Tim Suffredini

Junior
Seneca Falls, NY
Major: History
Secondary Major: Anthropology
After Brockport: I'd would really enjoy being a teacher of some kind, whether that leads to museum science or to a formal classroom, either is fine with me.

Tyler Swanger

Graduate Student
Kendall, NY
Major: Computational Science
Mining for data

Joseph Tyson

Senior
Malone, New York
Computer Science Major
After Brockport: Be a Software Engineer

Silvina Valcheva

Senior
Stara Zagora, Bulgaria
Major: Finance
After Brockport: I plan on going back to Bulgaria and taking over the family business.

Ashley R. Versaggi

Senior
Oakfield, NY
Major: Chemistry
After Brockport: I hope to either go to Graduate School to get my masters or find a job as a Chemist and work in a lab doing Research.

Kaitlyn Whitlock

Junior
Lockport, NY
Major: Computer Science Information Systems Track

Jason Wright

Senior
Otisco, NY (near Syracuse)
Major: Computer Information Systems
Secondary Major: Business Administration Management
After Brockport: Be a Manager of IT for a mid size company.



ANGEL update

By Brendan Post

ANGEL Upgrades

The Learning Systems Team spent a busy summer preparing and upgrading the College's ANGEL environment to a new version – ANGEL 7.3. This work included upgrades to the server infrastructure and the ANGEL application. The new version contains a number of features including a unified course mail interface, advanced assessment options, support for wikis and blogs, and more powerful discussion

forum tools. Training workshops were offered throughout the summer and are continuing during the fall semester. A complete schedule is available online.

Turnitin Plagiarism Prevention

Library, Information and Technology Services is pleased to be assisting in the College's efforts to promote Academic Integrity through use of the Turnitin Plagiarism Prevention service. This service allows for the electronic submission of

student papers and compares them against a database of submitted papers, web sites, paper mills, and research databases. A report is generated based on the comparison results and allows instructors to determine the originality of the student submission. The service is fully integrated into the ANGEL Learning Management system as an electronic drop box. Training workshops are being offered by Information Technology Services and CELT to interested instructors.

Cyber News from the MetroCenter

By Dan Sargent

- We doubled the MetroCenter bandwidth with the addition of a second T1 connection.
- We have replaced our student printers with HP450s and will be piloting a digital sign system for student information.
- Linda Hacker of Drake Library has moved her MetroCenter office to the Library Commons (rooms 137 & 138) on the first floor.



Banner News

By Steve McMaster

The next major release of Banner, Banner 8, is on the way. Banner 8 is in the final stages of being SUNYized by the SICAS Center and should be made available to campuses around mid-October. If that schedule is adhered to we expect to make a test version of the system available for use by December 1st. We anticipate implementation to production in the summer of 2009 with a backup date in the fall, between registration periods. The system will probably be unavailable for 3 days, including a weekend, while the production upgrades take place.

In addition to the many changes being made to the Banner product itself, ITS is planning to relocate the product to new servers and Linux operating systems. While this move will make both hardware and software maintenance more economical and less intrusive it will also require even more testing than is normally the case with a major upgrade. All printing func-

tions, job submission processes, nightly batch processes and ftp data exchanges will need to be tested carefully before implementation. Banner partner applications like DARS and AdAstra will also need to be reviewed closely. Given the thousands of programs, forms and processes that comprise Banner we are highly reliant upon our user community to uncover problems in the testing stage. Please do not assume that someone else has tested a business function which is important to your operation. ITS will update the Banner Steering Committee as to the availability and progress of Banner 8 test sites. If you are not a member of that Committee but plan to test Banner 8 please call or send me an email (smcmaste@brockport.edu, X5156). We will make sure you receive any updates regarding Banner 8 testing. Also contact me should you have any considerations you wish to express regarding the selection of an exact implementation date. Remember, not

only will the system be unavailable for 3 days but it might not be functioning exactly as you expect once it is available. Nobody needs inconvenience during critical timeframes.

To find out about the specific functional changes coming in Banner 8 go to the Banner Bookshelf (<http://banwebn.cis.brockport.edu:7777/forms/bandocs/bkshlf7x.pdf>) and open the Banner 8.x Release Guides.

Also in the plans for the coming months:

- Full implementation of SIRIS (SUNY Institutional Research Information System) exchange with Banner

- Family Self-Service...Banner interface for parents and others
- System modifications for delivery of additional financial aid awards to winter session students

- Professional Education Unit Assessment data integration and reporting

- OAP integration project phase II
- Graduate student applications and application payments through Banner Self-Service

FileCity and FileCity2

FileCity:

All faculty, staff and students have a home directory on FileCity. You use your NetID and password to login. FileCity is a secure file space for your documents, where the server is backed up nightly.

FileCity is accessible via the web at <https://filecity.brockport.edu>

FileCity is also accessible from on campus via the web or using Windows Explorer at [\\filecity.brockport.edu\home](https://filecity.brockport.edu/home)

For more information on using the web interface go to <http://www.brockport.edu/its/filecity/web/>

FileCity2:

Used to allow faculty and staff to collaborate and share documents and folders. Use your NetID and password to login.

FileCity2 is a secure file space for your documents. The server is backed up nightly.

FileCity2 Shares are setup as requested, via the helpdesk

Access to Filecity2 shares is restricted based upon NetID group membership

FileCity2 is accessible from on campus using Windows Explorer at [\\filecity2.brockport.edu\share](https://filecity2.brockport.edu/share)

Text-A-Librarian

Logan Rath, Digital Services Librarian, is piloting a new "Text a Librarian" program at Drake. Students, faculty and staff can text a Reference question to 585-474-1560. Messages will be responded to between 12pm and 5pm on weekdays when classes are in session. Details can be found on the library web site or at <http://www.brockport.edu/library/help/textalibrarian.html>



Book Sale and Open House

Drake Library is hosting an open house to celebrate the newly re-located Juvenile Collection. As part of this event, Drake and the Education Club are sponsoring a Used Children's Book sale on Wednesday, October 29, 2008 from 10 am to 6 pm, Drake ground floor. All are invited to stop by and tour the new Juvenile collection area and support the book sale.

Music at Noon is Back!

Drake Library will be hosting Music at Noon concerts once again this year.

Upcoming dates are: November 5, March 4, and April 1
Join Drake as they feature talented artists in the lobby.



Library Instruction for Everyone

By Jennifer Little

Librarians teach classes for any student, faculty or staff member! Last year librarians taught over 180 classes, marking a 30 percent increase from the 140 classes of the previous year. Although it is often assumed that a "library orientation" is specifically for first-year students, our statistics show that approximately 33 percent of the classes were for first year students, while 46 percent were for upper classmen (or a combination of the two), and 13 percent were for graduate students. (The remaining classes were taught for high school students, library workers, and faculty and staff.) We have made a concerted effort to work more closely with the GEP100 / APS seminar classes to give all incoming freshmen a chance to explore the library and its resources. When it is time for students to start an upper-level research project, they often need instruction in more advanced databases or a refresher in research methods. (Transfer students often benefit from these sessions, since they do not have a basic library introduction.) We welcome a chance to work with you and your students, no matter what level they are or for any type of research assignment. Contact Jennifer Little (jlittle@brockport.edu) for more information.

ANGEL Training Workshops

Attention Faculty and Staff: This summer Information Technology Services (ITS) upgraded ANGEL to version 7.3. ITS and the Center for Excellence in Learning and Teaching (CELT) are now offering numerous workshops and walk-in training opportunities to help acquaint you with the new ANGEL features available in this version. Please see the workshop descriptions below and determine which sessions will work best for you. You can register for any of the workshops by calling CELT @ x5088 or by sending an email request to celt@brockport.edu. **All ANGEL training workshops are held in the CELT Resource Center, Room 100B Edwards Hall.**

Log into ANGEL to see a full schedule of Training Sessions

WORKSHOP DESCRIPTIONS

ANGEL 7.3 Basic

This workshop is designed to assist you in getting started with ANGEL, and blends demonstration with hands-on training time. It begins with a 7.3 Discussion of using ANGEL to web-enhance traditional courses effectively. Topics covered include posting your syllabus, communicating with your class online, creating a course calendar and loading basic course content.

What's New in ANGEL 7.3? - *New*

Would you like to learn about some of the new features in ANGEL that will improve your courses and make your life easier at the same time? If so, then come to this hands-on workshop that covers the new features in ANGEL 7.3. This is one workshop you will not want to miss!

ANGEL 7.3 Discussion Forums - *New*

This hands-on workshop covers all facets of the new ANGEL 7.3 Discussion Forums, including their advanced features. This in-depth session includes extensive discussion of Best Practices for Discussion Forum use and companioning online discussions with in-classroom discussions effectively.

Course Syndication Folders, Wikis and Blogs, Oh My! - *New*

This hands-on workshop covers all facets of the new ANGEL 7.3 Course Syndication Folders, Wikis and Blogs, including their advanced features. If you are interested in using syndication, Wikis, or Blogs in your courses then this workshop is for you.

ANGEL 7.3 Assessments - *New*

This hands-on workshop covers all facets of the new ANGEL 7.3 Assessments tool, including its advanced features. This in-depth session balances coverage of technical features with strategies for using these tools to advance learning. ***It is strongly recommended that all participants bring along a copy of a current assessment they are using in their classes for use during the hands-on component of the workshop.**

ANGEL 7.3 Gradebook and Grades to Banner

This hands-on workshop covers all facets of the ANGEL Grade Book, including its advanced features. This in-depth session balances coverage of technical features with hands-on time for you to begin structuring a grade book for one of your courses. Participants will also learn how to transmit their ANGEL Gradebook grades to Banner. ***It is strongly recommended that all participants bring along a copy of their current syllabus and/or their current Gradebook configuration.**

Contact the ITS Help Desk at 395-5151 for ANGEL related questions

WALK-IN TRAINING HOURS

In addition to the above-listed formal ANGEL training sessions, CELT and ITS offer walk-in ANGEL training hours year-round (excluding holidays and College-sponsored shutdown periods) to all Brockport faculty and staff on a first come, first served basis. All walk-in training hours are located in the Center for Excellence in Learning and Teaching, room 100B Edwards Hall.

Mondays.....1pm – 5pm
Thursdays.....8am – Noon

Noteworthy News!

Bmail grows by leaps and bounds!

Since BMail became the means of official communication to students starting fall 2008, an impressive shift has taken place from paper mail to email resulting in substantial savings for offices and quicker notification for students. While only a couple thousand official emails were sent to students in the entire spring term, several times that number have already been sent during the first couple weeks of the Fall semester.

For more information and general/student related FAQs about Bmail visit www.brockport.edu/its/bmail. Over half a dozen administrative offices have already done the setup to send official college communications as Bmail. If your office could benefit, please contact ITS at ppfister@brockport.edu or x5333 to get started.

Did you know you can link to full-text articles from ANGEL?

The library has created a web page to help you create links to articles in any of the library databases. Linking to articles will save you time and avoids some copyright issues because you are linking "live" to a database and not downloading or scanning the article to be placed in ANGEL. Databases often use "persistent" links or "stable URL's," meaning each article will always have the same URL. By adding a prefix to these URL's, you will enable seamless access to the articles for your students.

See the new page at: <http://www.brockport.edu/library/facultyservices/linking.html> OR Go to the Library webpage, choose "Faculty Services" and click on the "Link to Articles from ANGEL."

If you are not sure whether the article exists in a library database, search for it using the "Citation Linker." Go to the library web page, choose "Find articles and databases" and click on "By Citation" to be linked to the "Citation Linker." You might be surprised to find that the library does have access to the article you need!

New: Research Guides!

New to the library web page is a growing set of "research guides." You can find them right on the web page under that name. These guides point you to online and print resources for information on an expanding number of topics. For example, right now we have guides to business, history, and reference resources to mention just a few.

Please feel free to use the "post comments" link on these guides! We very much want to know what you think about them. Suggestions for further guides are welcome too, email Charlie Cowling at ccowling@brockport.edu.

Project MUSE Humanities Collection

Project MUSE is a constantly growing collection, currently covering over 150 titles, with particular strengths in Literature, Foreign Languages, History, Music, Philosophy and Theatre.

From the MUSE website:

"MUSE journals are heavily indexed and peer-reviewed, with critically acclaimed articles by the most respected scholars in their fields. MUSE is also the sole source of complete, full-text versions of titles from many of the world's leading university presses and scholarly societies...."

The complete content of each and every journal issue is online—including all charts, graphics and images—with most articles available in both HTML and PDF. There are no embargoes on journal content in MUSE—the MUSE issue typically appears online before the print version mails. To supplement current issues, MUSE subscribers also have free access to over a decade of back-files for selected titles."

You can find links to the Humanities Collection on the Drake website in the alphabetical and subject lists of databases, or connect directly from:

<https://ezproxy2.drake.brockport.edu:2443/login?url=http://muse.jhu.edu/search/search.cgi>

Please address questions or comments to Greg Toth, Drake Reference/Electronic Resources Librarian.

Special thanks to Provost Anne Huot and English chair, Janie Hinds, for making this resource available to the campus.



Corporate Challenge



The 18th Morgan Chase Corporate Challenge was held at RIT in May. ITSers were among the 23 SUNY Brockport participants in the record setting 11,135 runner event.

ITS was one of the highest represented departments on this year's Challenge Team. The ITS participants were Laura Buckner, Dave Hoenk, Brandon St. John, Nancy O'Connor, and Jeff Smith.

The 3.5 mile event was a huge success and ITSers are looking forward to next year's Challenge.

NY-Alert

The College at Brockport's Emergency Notification System

SUNY NY-Alert is a collaborative effort between the State University of New York and the State Emergency Management Office.

More information can also be found at <http://www.nyalert.gov/> where residents of New York State can sign up for alerts in their county of residence.

Specific questions about NY-Alert at The College at Brockport can be addressed to the ITS Help Desk at: (585) 395-5151 option 1, or helpdesk@brockport.edu

UBMicro Software Discounts for SUNY

Microsoft Office for Home Use:

Good news! The Microsoft Student select program available through UB Micro allows all SUNY faculty, staff and students to purchase personal home-use software at a very low price.

For example, Microsoft Office starts at \$54.95. Vista Upgrades are available as well. See: www.ubmicrosuny.com

Adobe, EndNote and SPSS for Home Use

UB Micro also offers Adobe products, EndNote (bibliography software) and SPSS (statistics) software among others for SUNY faculty, staff and student purchase. See: www.ubmicrosuny.com

Move-in Weekend a Success!

Members of ITS joined the College Moving Crew for Move-in weekend on August 22nd.

One parent commented, "I want to commend Brockport on their efficiency during move in weekend! As a parent, I was not looking forward to moving my son into his 5th floor room, but the staff made it so easy and painless!"

All in all it was a fun and effective way for staff to get out of the office and meet some of the new students at Brockport.

"I usually sit at a desk all day so it was fun to get out and interact with the students and their parents for a change of pace. I enjoyed helping out and hope the people I came into contact with felt good about the college as a result," said Joanna Camp of ITS.

Rob Heywood, from Desktop Support commented, "It was great to see Brockport staff and students and their parents all helping students move in. It starts the school year in a very positive way."

Thanks to everyone for making Move in 2008 a success!

